

Amble Links First School

The Challenge

Amble Links First School is a primary school on the Northumberland coast. With approximately 130 pupils all eager to learn, the network at Amble Links First School just couldn't keep up with the increasing demands of its technology. Classes were being disrupted by slow log-in speeds, and as more devices connected, the speed suffered further.

With the roll-out of gigabit rural broadband, it was evident that the bottleneck was the school's WiFi infrastructure. An upgrade to WiFi 6 became a matter of high priority. Having worked with KBR before, Amble Links First School reached out to us in search of answers and actions.

How We Helped

Amble Links First School were particularly interested in a WiFi upgrade for the school. KBR's knowledge of network solutions in the educational sector proved invaluable in the initial stages of the upgrade, clarifying any questions in easy-to-understand terms. KBR were quick to complete their survey and provide a quote to get the ball rolling.

From the very start, KBR were proactive in figuring out the needs of the school in terms of specification and setup. Communication was clear throughout, providing a quick service with no question unanswered.

The implementation of the installation happened during school holidays, as to not interfere with classes. KBR's experience in the educational sector was essential in the process, being aware of the schools' needs and protocols. A DfE survey of the installation, once complete, confirmed an excellent and professional service had been provided.

Since the upgrade to WiFi 6, Amble Links First School has benefitted from a lag-free network, and continued excellence in post-install service from KBR.



Exceptional
Customer Service



Future-Proof
Network



Unmatched Speed
& Reliability



"The work KBR have done and the service they provided was exceptional from start to finish. There was always someone available to answer any questions I had, and their experience of educational installs really shone through. Our WiFi network can now keep up the demands of the tech we have, for which we see benefits daily."

- Paul Heeley (Headteacher), Amble Links First School